

FAQs

Q. What are your store hours?

A. our store locations are open Monday through Friday from 7:00 A.M. to 5:30 P.M., and on Saturday from 7:00 A.M. to 12:00 P.M. Central Standard Time.

Q. How are rental rates figured?

A. Rental charges are based upon the equipment is on rent. All equipment with an hour meter will have rental rates that include 8 hours of running time in a 24 hour time frame. Any meter time that reads over 8 hours will be prorated accordingly.

- 1 Day Rental - 24 hours with equipment and 8 hours of running time
- 1 Week Rental - 7 days with equipment and 40 hours of running time
- 4 Week Rental - 28 days with equipment and includes 160 hours of running time

Q. How does McGee Equipment Rental & Sales charge for Weekend and Holiday rentals?

- Equipment rented on Saturday (or the day before the holiday) before 10:00 A.M., we charge 1 ½ days rent if the equipment is returned by 9:00 A.M. on the following business day.
- Equipment rented on a Saturday (or the day before the holiday) after 10:00 A.M. will be charged as a 1 day rent if the equipment is returned by 9:00 A.M. on the following business day.

Q. When are Deposits needed?

A. Deposits are required when the equipment is rented, and are refunded when equipment is returned.

Q. Do you offer Delivery and Pickup?

A. Yes, we offer delivery and pickup of equipment for an additional fee. Rates are based on the equipment rented and the distance of the destination.

Q. When do I need to show Proof of Insurance, and how do I get this Insurance?

A. On selected large rental items (an excavator for example), we require the renter to show proof of insurance coverage before the equipment is rented. You can usually get this insurance from your business, home, or auto Insurance Provider for a nominal fee.

Q. How do I open a Charge Account with McGee Equipment Rental & Sales?

A. First, print out and complete our credit application. Then fax to 337-457-4197. Please allow 2-3 business days for your application to be processed. McGee Equipment Rental & Sales' terms are net 30 days; we send out statements on the last week of the month and the payment is due on the 10th of the following month.